

QUALITY POLICY

Quality is an integral part of KTS & YRRS Recycling Services operations. It directs our actions and decisions to deliver the services expected by our customers and other stakeholders, and in doing so, achieve our ambition of being locally recognised as the most trusted, profitable, amicable, safe, and environmentally friendly company in the waste collection sector.

KTS is dedicated to reducing the environmental impact of waste through safe disposal, increased recycling, and promotion of circular economy practices.

This quality policy summarises our commitment to continuously improve the quality of our services by:

- ✚ Identifying, meeting, and striving to exceed our customer's and other stakeholders' expectations by the commitment, involvement, and dedication of all employees.
- ✚ Complying with the quality requirements of ISO 9001:2015, and relevant regulations.
- ✚ Reviewing our management system regularly as means to improving its levels of service, efficiency and customer and other stakeholder satisfaction.
- ✚ Achieve a fair rate of return on its owner's investment and in doing so, provide employment security to its staff and subcontractors who support the company's goals, quality policy and objectives.
- ✚ Every employee is responsible for maintaining quality in their work. We provide the training and resources necessary to empower staff to uphold our quality standards.

At KTS & YRRS Recycling Services, we implement the Quality Policy through the application of the Integrated Management System.

As Managing Director, I pledge to set up and monitor management objectives and targets and provide the required resources and authorities needed for the establishment, implementation, maintenance and continuous improvement of our management system.

This policy was approved by Mark Jeffs on 04 July 2025